

# MIDWEST TOOL AND CUTLERY COMPANY

1210 PROGRESS ST. • P. O. BOX 160 • STURGIS, MICHIGAN 49091

## Distributor Warranty Policy

Distributors of Midwest Snips® products are authorized to replace a defective Midwest Snips product (must meet Midwest Tool And Cutlery Co. warranty guidelines) with a new tool of same and destroy defective tool in field. All warranty claims need to specify Midwest Tool And Cutlery Co. product model number, manufacturing code (letter on the handle), and defect. Warranty credit in the form of a replacement tool of same will be issued to the distributor making claim. The replacement tool will be shipped to the distributor at no charge. Do not debit claim from any remittances. MIDWEST TOOL AND CUTLERY CO. RESERVES THE RIGHT TO AMEND THIS DESTROY IN FIELD POLICY AND REQUIRE RETURN OF DEFECTIVE TOOL FROM DISTRIBUTOR AT ITS DISCRETION.

## Warranty Guidelines

1. Do not replace under warranty Midwest Snips® products that have been misused or abused. Signs of obvious misuse and abuse follow (refer to photos):
  - a) sawed blade(s)
  - b) collapsed or bent handle(s)
  - c) rusted or corroded blade(s)
  - d) vise mark(s)
  - e) nicked blade(s) as a result of using tool to cut other than sheet materials (wire, cable, nails, etc.)
  - f) missing part(s)
  - g) cut spring
  - h) other evidence of misuse such as using tool as a hammer, pry bar, etc.
2. Do not replace Midwest Snips® with worn out blades or blades that have been resharpened. Worn out or dull blades from extensive use is not a defect.
3. Do not replace Midwest Snips® products that are out of adjustment do to extensive use, misuse, or abuse. Blade re-adjustment instructions are listed on inside flap of packaging. Signs of tool out of adjustment are:
  - a) rolls material (material slips sideways between blades) when making a cut
  - b) blades will not close properly
  - c) blades are separated

Following the above warranty guidelines will eliminate loss of sales from replacement of tools that are not covered by the Midwest Snips® warranty policy. Call the Midwest Tool And Cutlery Co. - Customer Service Department at 800-782-4659 or 269-651-7964 with any questions regarding the above warranty policy or warranty guidelines.

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